

**Submitted Questions (updated 3/2/2026)**

- Regarding the incorporation requirement, we respectfully request clarification on whether a nationally operated Personal Emergency Response Systems (PERS) provider—incorporated in one state but maintaining its principal place of business in another—may still be considered eligible, provided the organization is properly registered and authorized to conduct business in both its home operational state and in the State of Tennessee. Given that PERS is delivered remotely and does not involve consumer visits to a physical office, we seek to confirm whether this structure satisfies the intent of the requirement.

***Yes a PERS Provider incorporated in one state but maintaining its principal place of business in another is eligible, provided the organization is properly registered and authorized to conduct business in both its home operational state and in the State of Tennessee.***

- To support accurate capacity planning, can SETAAAD provide the current number of consumers receiving services under each of the three funding sources referenced in the RFP (Options for Community Living, Older Americans Act Title IIIB, and National Family Caregiver Support Program Title IIIE)?

***Clients served This Fiscal Year (July 1, 2025-2/28/2026)***

***IIIB            17***  
***Options 1    220***  
***Options 2.0 219***  
***FCSP           57***

- Could SETAAAD identify the current contracted providers delivering PERS and related in-home services within the service area?

***SETAAAD currently contracts with the following service providers:***

<b><i>1st Priority Homecare, Inc.</i></b>
<b><i>A Plus Medical INC</i></b>
<b><i>ADT LLC</i></b>
<b><i>Bledsoe County Senior Citizens Center, Inc.</i></b>
<b><i>Bradley Cleveland Community Services Agency</i></b>

<i>Caring Hearts of Dunlap, Inc</i>
<i>Chattanooga Jewish Welfare Federation</i>
<i>Cindy S. Deere, Esq.</i>
<i>City of Chattanooga</i>
<i>City of Gruetli-Laager</i>
<i>City of Whitwell</i>
<i>Compassion Home Care</i>
<i>Compassionate Home Care, LLC</i>
<i>Cura Partners, LLC</i>
<i>Etowah Area Senior Citizens Center, Inc.</i>
<i>Good Neighbors, Inc.</i>
<i>GreenFoot Pest Solutions, LLC</i>
<i>Guardian Medical Monitoring, LLC</i>
<i>KED Consulting LLC</i>
<i>Legal Aid of East Tennessee</i>
<i>Maturecare of Standifer Place, LLC</i>
<i>McMinn County Senior Citizens, Inc.</i>
<i>Me Homecare, LLC</i>
<i>Meigs County Government</i>
<i>Polk County Government</i>
<i>Rhea-Richland Senior Neighbors, Inc.</i>
<i>Sequatchie County Senior Citizens Center</i>
<i>Silver Angels of Tennessee-Bradley, LLC</i>
<i>Southeast Tennessee Human Resource Agency</i>
<i>Southern Home Care Services, Inc.</i>
<i>StaffCo of Eastern Tennessee, Inc.</i>
<i>Tree of Life Homecare, LLC</i>
<i>TRIO Community Meals, LLC</i>
<i>Valued Relationships Inc.</i>
<i>WR Community Services</i>

- For planning related to initial equipment transition and ongoing inventory needs, can SETAAD provide a breakdown of the PERS equipment types currently utilized by existing recipients (e.g., landline-based units, cellular units, GPS/mobile devices, automatic fall detection units)?

***Clients are offered the full range of PERS equipment types, including landline-based units, cellular units, GPS/mobile devices, and automatic fall***

***detection units. Equipment selection is based on individual client needs and preferences at the time of enrollment. As such, we are unable to provide a breakdown of equipment types currently utilized by existing recipients.***

- What are the current contracted reimbursement rates for PERS services (installation, monitoring, and related components) under each applicable funding source?

***FY2026 DDA approved Reimbursement rates effective July 1, 2025:***

<b><i>Service</i></b>	<b><i>Reimbursement Rate</i></b>
<b><i>Personal Care-OAA Title III/State Funds</i></b>	<b><i>The lesser of \$29.00 per hour or usual and customary charges</i></b>
<b><i>Homemaker-OAA Title III/State Funds</i></b>	<b><i>The lesser of \$29.00 per hour or usual and customary charges</i></b>
<b><i>In-Home Respite-OAA Title III/State Funds</i></b>	<b><i>The lesser of \$28.65 per hour or usual and customary charges</i></b>
<b><i>Adult Day Care-OAA Title III/State Funds</i></b>	<b><i>The lesser of \$16.50 per hour or usual and customary charges</i></b>
<b><i>Personal Emergency Response System (PERS) – OAA Title III/State Funds</i></b>	<b><i>The lesser of \$52.55 per install and \$29.95 monthly or usual and customary charges</i></b>
<b><i>Pest Control – OAA Title III &amp; State Funds</i></b>	<b><i>The lesser of \$50.00 per treatment or usual and customary charges</i></b>
<b><i>Emergency/Frozen/Shelf Stable Meals-OAA Title III/State Funds</i></b>	<b><i>The lesser of \$7.15 per meal or usual and customary charges</i></b>
<b><i>Congregate Meals-OAA Title III</i></b>	<b><i>The lesser of \$7.65 per meal or usual and customary charges</i></b>
<b><i>Home Delivered Meals-OAA Title III/State Funds</i></b>	<b><i>The lesser of \$8.15 per meal or usual and customary charges</i></b>